

VIII. Evaluation Tools

Patient/Family Safety Liaisons (Liaisons) and staff who participate in Patient Safety Rounds can offer useful perspectives on a Patient Safety Rounds program and help identify areas for improvement. In this section, we include surveys we used to obtain participants' feedback on each component of the Patient Safety Education Day that was held at Dana-Farber Cancer Institute (DFCI). Also included are surveys we have used to obtain feedback about patient safety and Patient Safety Rounds from nurses, nurse practitioners, physicians, and physician assistants.

If your organization decides to administer these (or similar) surveys, be sure to first check with your Institutional Review Board (IRB) to see if you need their approval. If the surveys are being conducted purely for quality improvement purposes, then most likely IRB approval is not necessary; however, if there is any indication that an institution may publish the results of the survey, IRB approval must be obtained before the surveys are administered.

The following assessment instruments are included in this section:

- *Patient Safety Education Day: Evaluation Tool for Speakers and Presenters* – Staff and Liaisons attending the Patient Safety Education Day completed a copy of this survey for each speaker/presenter. This is a written survey.
- *Patient Safety Rounds Team Survey* – This is an interviewer-administered survey that is used to obtain input from Clinician Champions and other staff on the units who are closely involved in Patient Safety Rounds (i.e. pharmacist, charge nurse or nurse manager, etc).
- *Staff Survey* – This written survey is completed by all staff on a unit to obtain their assessments of patient safety and Patient Safety Rounds.
- *Patient Safety Rounds Questionnaire for Physicians and Nurse Practitioners* – This survey is administered to a randomly selected sample of physicians, nurse practitioners, and physician assistants to obtain their assessments of patient care and Patient Safety Rounds. This is an interviewer-administered survey via telephone.