Frequently Asked Questions about Brigham and Women’s Faulkner Hospital (BWFH) transition to Yawkey

Background

In an effort to continue providing the highest quality care as efficiently as possible, Dana-Farber/Brigham and Women’s Cancer Center will transition the outpatient medical oncology services currently provided at Brigham and Women’s Faulkner Hospital (BWFH) to Dana-Farber’s Yawkey Center for Cancer Care in the Longwood Medical Area.

Questions and answers

Q: Why is this change happening?

A: We are moving our outpatient medical oncology service to the Yawkey Center for Cancer Care in an effort to provide more efficient, comprehensive care in a single location. When we began our partnership with Faulkner Hospital in 2006, we did not have enough space on our Longwood campus to accommodate all the patients who sought our care. Today, our Yawkey Center for Cancer Care can absorb the patient volume currently at BWFH. This change will enable us to provide a full range of clinical and support services as seamlessly and cost-effectively as possible.

Q: When will the change take place?

A: As of February 3, 2014, all patients currently receiving outpatient medical oncology care at BWFH can come to Dana-Farber’s Yawkey Center.

Q: How will the oncology staff at BWFH be affected?

A: Most staff members have accepted positions on the Longwood campus. Some have decided to stay at Faulkner or pursue other opportunities.

Q: Will I still be able to see the doctor and nurse I saw at BWFH?

A: Most patients will continue to be cared for at the Yawkey Center by the same oncologist they had at BWFH.

Some patients will have the same nurse while others will not. Although there were positions at Dana-Farber for every oncology nurse at the BWFH clinic, understandably not all nurses wanted to leave BWFH.

Q: What services can I still receive at BWFH?

A: Depending on your care plan, you may still go to BWFH for services such as surgical care, radiology/imaging, or medical specialists.
Q: What other services can I receive at the DF/BWCC Longwood campus?

A: You can receive radiation oncology at Dana-Farber and Brigham and Women’s Hospital facilities in the Longwood medical area. Imaging (such as x-rays, CT-scans, or MRI) is offered at Dana-Farber Cancer Institute, Brigham and Women’s Hospital, or Brigham and Women’s Faulkner Hospital. If you have a surgeon, he or she will be located either at BWFH or Brigham and Women’s Hospital. Surgical procedures will take place in both locations.

Q: Am I now a Dana-Farber patient?

A: You were already a Dana-Farber patient when you were receiving cancer care at BWFH. The only difference is that you are now receiving care on our main campus.

Q: How will I know where to go on my first day at the Yawkey Center?

A: When you make your appointment, you will receive a printout that indicates the location of your next visit. For many patients, the first stop is Laboratory Services on Yawkey 2. If you are still not sure where to go on the day you arrive, there are many staff members and volunteers who can advise you, including blue-vested ambassadors.

Q: How does the price of parking at Yawkey compare to what I pay at BWFH?

A: Parking costs for patients at the Yawkey Center are:

- First hour is free
- $7 for 1 to 1½ hours
- $8 for 1½ to 2 hours
- $10 for 2 to 3 hours
- $12 for 3 to 24 hours

Parking costs for patients at BWFH are:

- $3 for first hour
- $5 for 1-2 hours
- $7 for 2-4 hours
- $8 for 4-5 hours
- $9 for 5-24 hours

Q: Whom may I contact for more information?

A: For questions about the transition, please e-mail bwfhtransition@partners.org

For questions about services at Dana-Farber’s Yawkey Center, please contact Dana-Farber’s Shapiro Center for Patients and Families at 617-632-3750.