Projects in Practice (PiP) Integration

How project management, process improvement, and change management fit together

**CM**
- Create Urgency
  - Stakeholder analysis
  - Enlist 'change leaders'
- Form a Coalition
  - Clear statement of future
  - Develop communication Plan
- Create and Communicate Vision
- Remove Obstacles
  - Manage people transition
- Create Wins & Build
  - Show success
- Anchor Change
  - Sustain the future state

**PI**
- Define
  - General Mission Statement
- Measure
  - Objective: Process Maps
  - Subjective: Cause & Effect Diagrams
- Analyze
  - Objective: Tally Sheets
  - Subjective: Brainstorming, Observations, Interviews
- Act
  - Do
  - Improve
- Study
- Control
  - Track metrics to ensure sustained improvement

**PM**
- Initiation
  - Establish project w/ Project Charter
  - Assign team
- Planning
  - Create project plan documents
- Execution, Monitoring, & Controlling
  - Develop/Implement/Integrate product or service
  - Manage schedule, budget, change requests, risks, issues, resources, quality
  - Communicate to stakeholders
- Closure
  - End project
  - Release resources
  - Hand off to business/operations