



Discrimination Is Against the Law

Dana-Farber Cancer Institute complies with applicable federal and state civil rights laws and does not discriminate on the basis of race, color, religion, ancestry, age, national origin, place of birth, gender, gender identity or expression, marital status, sexual orientation, disability, genetic information, status as a member of the Armed Forces or veteran of the Armed Forces, or any other category protected by federal, state, or local law.

Dana-Farber provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, and other formats)

You may request these services through your primary care team or by calling Dana-Farber's ADA Compliance Line at 617-582-7100.

Dana-Farber provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

You may request these services through your primary care team or by calling Dana-Farber's [Interpreter Services](#) at 617-632-3673.

If you believe that Dana-Farber has failed to provide needed services or discriminated in another way, you can file a grievance with our [Patient/Family Relations office](#). You can file a grievance by phone, in person, by mail, via fax, or by email.

Dana-Farber Cancer Institute
ATTN: Patient/Family Relations
450 Brookline Ave.
Boston, MA 02215
Phone: 617-632-3417 (TTY 857-215-0112)
Fax: 617-632-6988
DorothyT_Doweiko@dfci.harvard.edu

If you need help filing a grievance, contact Dorothy Doweiko, RN, BSN, at *DorothyT_Doweiko@dfci.harvard.edu* or 617-632-3253 (TTY 857-215-0112).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available online at <http://www.hhs.gov/ocr/office/file/index.html>. You can also file by mail or phone:

U.S. Department of Health and Human Services
200 Independence Ave., SW
Room 509F, HHH Building
Washington, DC 20201
800-368-1019 (TDD 800-537-7697)