

Patient Bill of Rights

Your Rights

We welcome you to Dana-Farber Community Cancer Care and wish to provide reassurance that we will uphold and respect your rights while you are our patient. You have the right to:

Information Disclosure: You have the right to receive accurate, easily understood information about your health, and healthcare providers. If you speak another language, have a physical or mental disability, or just do not understand something, reasonable assistance will be provided so you can make informed healthcare decisions.

Choice of Providers: You have the right to choose a healthcare provider with whom you feel comfortable.

Participation in Treatment Decisions: You have the right to know your treatment options and to participate in decisions about your care. Parents, guardians, family members, or other individuals that you appropriately designate can represent you if you become unable to understand information about your care and unable to make your own healthcare decisions. You have the right to bring a support person with you to your visits.

Respect and Non-discrimination: You have the right to considerate, respectful and non-discriminatory care from your doctors, nurses and other healthcare staff.

Confidentiality of Health Information: You have the right to expect that we will protect and maintain the confidential nature of your healthcare information and to talk privately with healthcare providers. You also have the right to review and request a copy of your own medical record and to request that your physician amend your record if it is not accurate or complete.

Complaints and Concerns: You have the right to a fair process for resolving differences and concerns with DFCCC providers and other staff. This includes concerns about wait times, conduct of healthcare providers and personnel, the environment and atmosphere.

Please direct your concerns to:

Dana-Farber Community Cancer Care (DFCCC)

Operations Director

10 Willard Street

Quincy, MA 02169

617-479-1452

