



DIRECT ACCESS FOR COORDINATING PATIENT CARE

Coordinating care for your patients can be done in several ways. We have skilled staff answering the phones for each program, with ready access to knowledgeable nurses. We make it as easy as possible to connect directly with physicians and mid-level practitioners. Ongoing communication and collaboration with our referring partners is among our top priorities. We will keep you informed and connected in the shared care of your patients.

Call, for easy access. You can reach us at the direct disease center numbers below.

Leukemia/HSCT
617-632-6028

CLL/Lymphoma
617-632-6246

Multiple Myeloma/Waldenström's
617-632-3823

Please provide:

- patient name
- date of birth
- contact information for patient
- diagnosis

Online, go to www.dana-farber.org/referrals. Complete the form on the website.

A patient coordinator may contact your office or the patient for additional information.

A patient coordinator will call your patient to schedule an appointment with a physician the same day if referral is received prior to 3 p.m.

Once the appointment is scheduled, we will send your patient a letter explaining what needs to be brought (X-rays, bone/CT/MRI/Gallium/PET scans) to the first appointment.

Prior to your patient's first appointment, fax the following information to 617-632-3730:

Copy of medical record inclusive of physician's notes, treatment notes, progress notes, lab results, pathology/radiology reports, and flow cytometry results regarding the patient's diagnosis.

Pathology/biopsy slides and blocks, as well as pathology/biopsy reports, should be sent via overnight delivery to:

Path Processing (HEO)
Dana-Farber Cancer Institute
450 Brookline Ave., SM203
Boston, MA 02215

Urgent Referrals

For urgent new patient referrals, we offer immediate access to disease specialists. Patients are scheduled the next business day. The disease-specific blood cancer specialist will be contacted so that the patient's case can be discussed with you. To facilitate this streamlined access, patients and/or the referring provider are contacted and scheduled appropriately based on their clinical state.

Patient's Choice/Next-Day Access

Next-day appointments at Dana-Farber/Brigham and Women's Cancer Center allow patients to meet with a specialist to begin the process of mapping out a personalized treatment plan as soon as possible. Patients first speak with a patient care coordinator to set a time and date of their choosing, and then an oncology nurse will follow up to help them to prepare for their initial visit. At their first appointment, patients meet with an oncologist who can explain the possible courses of treatment, answer medical questions, and recommend next steps. Patients and their families can also begin accessing a wide range of support services.

Please send patient records so we can review them as soon as possible.

- Patients scheduled for a next-day appointment will receive the new patient packets electronically (if email is available) or in person on the day of their appointment.
- Next-day appointments will still occur without the pathology review, but please do send pathology/biopsy reports as soon as possible to:

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