Experiencing Symptoms or Recently Had COVID? Please Call Us Before Your Appointment.

If you have COVID-like symptoms or have tested positive for COVID in the last 20 days, please call your Dana-Farber doctor’s office before your appointment.

- We want to know if you have ANY cold, flu, or COVID-like symptoms, including: fever, sore throat, cough, runny nose/nasal congestion, muscle aches, loss of smell or taste, or shortness of breath.
- We also want to know if you have tested positive for COVID in the last 20 days. This is important because the CDC quarantine time for immunocompromised persons (such as most cancer patients) requires precautions for at least 20 days after symptom onset, or 20 days from the first positive test.
- If you are not sure whether your symptoms should cause concern or you have any questions, please call and we will help you decide the best next steps.

Call your Dana-Farber doctor's office before your visit to ensure we can help you be seen here in a way that is safe for you and everyone else. You can call our main number 617-632-3000 or find your doctor’s number at www.dana-farber.org/find-a-doctor.

If you notice cold or flu symptoms as you arrive at Dana-Farber:

Please tell a screener at one of our entrances. They will help you get to the right place to start your appointment.

Please do not go to your usual appointment location, such as Laboratory Services or your clinic check-in location. Wait for us to direct you to the right place.

Your cancer treatment doesn’t need to stop. We will help you be seen here in a way that is safe for you and everyone else.

Thank you for helping us keep you and all of our patients safe.