WHO WE ARE

Founded in 1998, our patient and family advisory councils serve as a national model among healthcare institutions for patient and family participation in clinical services. Working with hospital leaders and staff, and considering patient and family feedback, our council members help shape key decisions that affect patient care and the patient experience.

We have two councils, one each for adult and pediatric care.

To learn more or find out how to join, please e-mail pfac@dfci.harvard.edu or call 617-632-4319.

www.dana-farber.org/pfac

WHAT WE DO

Members of our patient and family advisory councils guide the development and implementation of a wide range of projects, serving to:

ADVOCATE
for expanded patient and family services for patients of all ages, including the ability to book an appointment the next day, transitioning off treatment plans, and fast-track emergency department programs to help cancer patients avoid germs.

PARTNER
with hospital administration for increased staffing and improved scheduling, when needed.

IMPLEMENT
family-friendly initiatives, better patient/family communication and service recovery, and other patient initiatives such as our new shared electronic health and administrative record system.

IMPROVE
infrastructure and physical spaces, including the design of the Yawkey Center for Cancer Care and the Jimmy Fund Clinic.