Nursing and Patient Care Services
2022 ANNUAL REPORT
Dear Colleagues,

I am pleased to share with you the 2022 Nursing and Patient Care Services (NPCS) Annual Report. As you read through these pages you will see the tremendous impact members of our department continue to make in advancing the Dana-Farber Cancer Institute mission, vision, and values.

In 2022, we began emerging from the pandemic while responding to continued growth in patient volume. We opened Dana-Farber Brigham Cancer Center – Foxborough, expanded Dana-Farber Brigham Cancer Center in clinical affiliation with South Shore Hospital and Dana-Farber Cancer Institute - Chestnut Hill, and reconfigured the Yawkey Center for Cancer Care to accommodate current and future growth. This work has been grounded in our commitment to safe, high-quality patient care, interdisciplinary teamwork, and our commitment to relationship-based care – a model that has long distinguished us as leaders amongst our peers.

During this past year, we also collaborated with colleagues across the Institute to ensure that Dana-Farber continues to be an inclusive place where employees, patients, and caregivers from all backgrounds feel welcomed and supported. Through the generous philanthropy of trustee Phillip T. Gross and his family, we were able to expand our newly licensed nurse residency program to attract nurses from diverse backgrounds with interest in careers in oncology. We also launched a tuition scholarship and mentoring program for our clinical assistants who are pursuing nursing careers. Our commitment to ensuring a pipeline for the future of oncology nursing is being realized as we recruit, train, and retain new staff.

In Patient Care Services, we were finally able to welcome our beloved volunteers back on campus. They are an important support system to staff and make a positive impact on the patient experience. We also moved our resources online, enabling patients and caregivers to access our materials wherever and whenever they need support. We expanded medical interpreting and translation services and continue to

This annual report reflects Nursing and Patient Care Services activities through December 2022.
provide patient assistance funds and services to those in need.
The dissemination of our work remains strong and is evidenced by the many continuing education offerings at Dana-Farber and presentations at local, national, and international forums. Nurse scientists in The Phyllis F. Cantor Center for Research in Nursing and Patient Care Services remain committed to leading research across the cancer care continuum.

I am grateful and proud of all that we accomplished together in 2022. I am also thrilled to share that we ended the year with news that we have been chosen to receive the Oncology Nursing Society’s 2023 Outstanding Employer Award.

As I look ahead to 2023, I am confident we will continue to make advances in research and evidence-based practice as we further our commitment to training the next generation.

With gratitude,

Anne H. Gross, PhD, RN, NEA-BC, FAAN
Senior Vice President for Patient Care Services and Chief Nursing Officer

**Nursing and Patient Care Services Mission, Vision, & Values**

**MISSION**
Provide exceptional, compassionate, relationship-based care grounded in research, education, and advocacy to serve the unique needs of patients, caregivers, and communities.

**VISION**
In partnership with patients and caregivers, and in collaboration with our colleagues and community, we will be world leaders in eradicating the burden of cancer and related diseases through care, discovery, training, and education in a culturally humble and inclusive environment.

**VALUES**

- **Impact**
  We provide evidence-based, comprehensive patient- and caregiver-centered care in an accepting and affirming environment.

- **Excellence**
  We practice in interdisciplinary teams with a precision health focus, guided by shared decision-making and collaboration with our patients and their caregivers.

- **Compassion & Respect**
  We demonstrate compassion and respect for patients, caregivers, and each other through practices of self-care, inclusive behaviors, and ethical conduct.

- **Discovery**
  We are committed to continuous improvement, by leading meaningful change and advocating for those in need. We promote a high spirit of inquiry, innovation, education, and mentoring.

- **Equity & Inclusion**
  We provide culturally humble care to our patients; learning from each patient and their unique circumstances. We promote an inclusive work environment where all staff can thrive.
Assure the Best Experience for Every Patient and Those Who Support Them

- Continue to improve and customize the patient experience.
- Assure ongoing competency in the rapidly changing field of clinical oncology.
- Assure patient access and competent, expert care delivery to all patients who seek our services.
- Strengthen model of relationship-based patient care.

Advance and Transform the Practice of Nursing and Other Patient Services

- Continuously innovate to enhance and strengthen the practice environment.
- Advance the quality of patient care and the systems and processes to support that care.
- Conduct original research and implement and evaluate the translation of research findings into practice.
- Collaborate widely to advance practice and disseminate knowledge locally, nationally, and globally.

Nursing Shared Governance

The Nursing Shared Governance model incorporates the work of nursing staff at all levels who are charged with authority and accountability for patient care. Members represent the perspective of their colleagues in all practice settings and roles.
Strategic Plan

Build the Team and Develop Leaders

- Become known as the center that recruits, trains and develops the best talent.
- Advance professional engagement and lifelong learning through scholarship and education.
- Build and sustain a culture of wellness.
- Build and sustain an inclusive work environment that supports diversity and equity.
- Secure philanthropic and grant support for programs/research.

Professional Practice Model

The Dana-Farber nursing professional practice model (PPM) depicts how nurses practice, collaborate, communicate, and develop professionally to provide quality care to patients and caregivers at Dana-Farber. Grounded in the principles of the synergy model for patient care, (Curley, MA, 2007), the PPM illustrates nursing’s alignment with the organization’s mission and values.

Patients receiving care in our infusion practices and Radiation Oncology are assigned a primary nurse at the beginning of treatment. The primary nurse works in a small team, and any team member can care for the patient when the primary nurse is unavailable.

Nurses in all practice settings assure their patients’ care, treatment plan, knowledge of the plans, and continuum of care needs are addressed consistently and holistically.
Seventy-Five Years of Nursing and Patient Care Services at Dana-Farber

In 2022, Dana-Farber celebrated its 75 year anniversary. Nursing has been integral to Dana-Farber’s clinical practice since founder Sidney Farber, MD, developed his “total patient care” model for the cancer center’s 1947 opening. Today, in addition to providing care and symptom management throughout treatment, NPCS staff are conducting original research, addressing cancer disparities, and helping patients navigate the hidden burdens of cancer. They are nurses, nurse practitioners, nurse scientists, clinical assistants, respiratory therapists, nutritionists, navigators, interpreters, resource specialists, and administrative staff and leaders, each committed to making Dana-Farber a safe and welcoming place for patients, caregivers, and colleagues from all backgrounds.

“Relationship-based care is the foundation of our practice,” says Anne Gross, PhD, RN, FAAN, senior vice president for Patient Care Services and chief nursing officer. “The patient comes to us as a whole human being, and we strive to understand the person in front of us as someone much greater than the disease that they have.”

During its first 20 years, Dana-Farber ascribed to a primary nursing mode in which one nurse was chiefly responsible for the total care of each patient. Survivorship rates were much lower, and almost all children cared for by Farber and his staff were regularly hospitalized, so being known by their nurses was very comforting to their patients and caregivers.

By the ’70s and ’80s with Dana-Farber now also treating adults, advances including combination chemotherapy and stem cell transplants allowed individuals with cancer to live longer and receive more outpatient care. When patient safety came to the forefront in the late 90’s, Dana-Farber became a national leader in the movement - with nurses at the center of the changes. Many safety improvements were developed by staff working side-by-side with patients and caregivers – a group that would become the Patient and Family Advisory Councils. NPCS staff are continuing to meet the challenges people with cancer face today in various roles and team collaborations.

When patients face challenges that go beyond their cancer – including lacking transportation to and from treatment, nearby housing, and financial hardships due to leaving a job or other factors – Patient Care Services (PCS) staff work to access resources through Dana-Farber’s donor-supported Patient Assistance Fund.

For these reasons and more, the Institute has been awarded Magnet™ status from the American Nurses Credentialing Center four times. Magnet designation recognizes excellence in nursing practice and health care delivery, and is among the highest honors acknowledging excellence in nursing practice in the United States. Just 9.6 percent of hospitals achieve Magnet status, and Dana-Farber was the first cancer center in New England to do so.

In 2023, Dana-Farber is unveiling a commemorative wall recognizing the efforts of NPCS staff over the past 75 years.
Patient Care Services (PCS)

PCS is a collaborative hub focused on ensuring resources are accessible for everyone. Active interventions include patient communications highlighting where to find resources, cross-collaboration between oncology nurse navigators and patient care teams amplifying personalized resources, and digitizing materials for patients to access both on and off campus. Ensuring patients and caregivers are knowledgeable about available resources at the right time in their care journey is of the utmost importance.

PCS comprises various services and programs as outlined below which provide resources, information, and services that help ensure access to and complement clinical care.

The Adult and Pediatric Patient and Family Advisory Councils (PFAC) are adult and pediatric patients and caregivers who volunteer their time, experiences, and expertise. They partner with executive leaders, providers, and staff, to help improve programs, policies, and overall quality of care.

The Adult Resource Office supports income-eligible patients with resource needs, such as transportation, non-medical financial assistance, short-term accommodations, and community resources. In 2022, the office added six new staff members across Dana-Farber Brigham Cancer Center-Foxborough, Dana-Farber/New Hampshire Oncology-Hematology, and Dana-Farber Cancer Institute - Chestnut Hill, doubling the size of the team and increasing patient reach. Resource specialists also partner with patient navigators across the Institute to support some of Dana-Farber’s most vulnerable patients.

The Center for Spiritual Care provides multifaith spiritual care for individuals and groups across the campuses. These include spiritual and emotional support, ethical consultation, as well as assistance with spiritual/religious traditions, sacraments, scripture, prayer, and worship. The Dana-Farber multifaith chapel is a welcoming and inclusive space for prayer and reflection.

The Eleanor and Maxwell Blum Patient and Family Resource Center provides online and physical access to educational materials that can be utilized before, during, and after treatment.

Interpreter Services offers a variety of language assistance services to patients and caregivers in more than 50 languages in-person, by video, or by phone. The program also supports the translation of written documents for patients.

One-to-One, a volunteer program, is a telephone peer support network that matches patients and caregivers with a previously diagnosed patient or caregiver volunteer. These volunteers are trained to provide a listening ear and offer support from the perspective of someone who has had similar experiences.

Volunteer Services comprises dedicated volunteers in a variety of roles who create a warm and supportive environment for patients and their caregivers. Services include wayfinding, information-sharing, snack delivery, creating conversation, and more.
Evidence-Based Practice and Innovation Committee Highlights

1.) Interdisciplinary Dana-Farber Team Implements Taxane Titration Protocol

Chemotherapeutic agents often have side effects, including hypersensitivity reactions (HSR). Taxanes are one of the top two classes of chemotherapeutic agents that have the highest HSR rates.

A team led by co-investigators Donna-Marie Lynch, MSN, FNP, Susanne Menon, MSN, WHNP-BC, OCN, and Terri Jabaley, PhD, RN, OCN, obtained a grant from Sigma® to conduct an evidence-based practice (EBP) project to reduce taxane-related HSRs using a three-step rate titration of taxane infusions. In 2021 an interprofessional team was formed including Jennifer Costa, MSN, APRN, PNP-BC, Emmanuele Mazzola, PhD, Michele Alvarez, MSN, RN, BMT-CN, Garrett Rompelman, PharmD, Laura Casadonte, BSN, RN, OCN, Lynne Colicchio BSN, RN, Jacqueline Tuskan, MSN, RN, OCN, Mona Hammam, PharmD, Jessica Fields, BSN, RN, Linzhen Jiang, BSN, RN, OCN, Sandy Monteiro, BSN, RN, Lee Ann Parkinson, BSN, RN, and Cari Ryding, MSN, OCN, NC-BC.

The evidence-based project focused on determining the effect of titration on the rate and severity of HSR during patients’ first and second doses of treatment, when the risk for reaction is greatest; and to evaluate the feasibility of sustaining the practice pending favorable results. The project results demonstrated a significant reduction in HSR occurrence using titration.

In 2022, based on this success, a new taxane titration infusion protocol was implemented on Yawkey 9 and 10. Standard nurse workflows and infusion rates were modified to maintain safety standards for medication error prevention and mitigate hazardous drug exposure risk for staff.

Nursing education was developed to support this practice change. The curriculum outlined the results of the project demonstrating the positive effect of titrating taxanes, monitoring for side effects, reminders to use the HSR algorithm if a patient were to react, and the procedure for implementing titration within new workflows.

2.) Dana-Farber/New Hampshire Oncology-Hematology Studies the Use of Weighted Blankets for Chemotherapy Patients

Megan Corbett, MSN, RN, OCN, clincial specialist, Lisa Chicko, MSN- Ed, RN, OCN, staff nurse, Victoria Cole, BSN, RN, staff nurse, and Cheri Hermann, BSN, RN, OCN, staff nurse, presented an EBP idea focused on the use of weighted blankets by chemotherapy patients to the Dana-Farber Evidence and Innovations Committee (EIC). This idea, based on the Vinson, Powers, & Mosesso, (2020) Clinical Journal of Oncology Nursing article, “Weighted blankets; Anxiety Reduction in Adult Patients Receiving Chemotherapy,” was approved to be conducted at Dana-Farber/New Hampshire Oncology-Hematology by Cynthia Arcieri, MS, APRN, OCN, nurse director, in 2022.

The focus of the study aimed to reduce anxiety in patients during their time in the infusion clinic and add to the current evidence that weighted blankets decrease anxiety in the adult oncology patient population undergoing chemotherapy.

The group investigated potential products, applied for grant funding to purchase medical-grade weighted blankets, and designed the EBP intervention. Infusion nurses were educated on the use of weighted blankets and completed surveys addressing ease of use during the study.

Research found that patients’ anxiety was reduced with the use of weighted blankets with the most dramatic reductions seen in the first infusion visit. 100% of nurses reported using weighted blankets as being feasible, and open-ended patient survey feedback was overwhelmingly positive.

Results of the project are being shared with organizational and nursing-specific committees with the intention of garnering support for the scalability of the project to other practice settings. Dana-Farber Brigham Cancer Center at Milford Regional Medical Center and the Jimmy Fund Clinic at Dana-Farber’s Longwood campus are developing implementation plans to use the blankets in 2023.
**Dana-Farber’s Inpatient Highlights**

**Inpatient Hospital Nurses Mentor New Hires**

Lisa Geaudreau, BSN, RN, Erin Issel, BSN, RN, Michele Messina, BSN, RN, and Eulalio Veras, BSN, RN, all staff nurses, are deeply committed to their roles and team at Dana-Farber’s Inpatient Hospital. As members of the overnight team, they are integral members of a patient’s stay, ensuring exemplary patient care and improving patient outcomes. Approximately 20 newly licensed nurses have joined the overnight team since 2021, and Veras, Geaudreau, Messina, and Issel, have been instrumental in their mentoring with a heavy emphasis on Dana-Farber’s patient-centered care model.

“Starting your nursing career in oncology can be daunting and knowing that you have the support of your colleagues makes such a difference in the kind of nurse you will become,” says Susan Ayers, MSN, RN, OCN, nurse director, Dana-Farber’s Inpatient Hospital.

“Working the night shift poses unique challenges, and this group has ensured the best patient care is delivered while supporting their colleagues. They ensure the care and comfort of our patients, and

**Inpatient Hospital Decreases Noise Enhancing Patient Experiences**

A continued priority of Dana-Farber’s Inpatient Hospital is to decrease noise levels on the floors. As part of a Clinical Process Improvement Leadership Program project, Lauren Marolda, MSN, RN, OCN, clinical specialist, and Lisa Geaudreau, BSN, RN, staff nurse, surveyed patients to learn about their experience with noise related to quality and quantity of sleep and staff to determine what they thought impacted patient sleep.

Dana-Farber’s Inpatient Hospital aimed to increase the percentage of patients on the floor who rated the noise level at night as “low” from 37.5% to 45%. To achieve this, several changes were made including: staff education and awareness, providing patients with white noise machines, and sleep kits consisting of eye masks and ear plugs. Patients were surveyed to see how useful they felt the white noise machines and sleep kits were in helping them block out the noise at night to get better rest.

The team increased the percent of patients rating the noise at night as “low” from 37.5% to 45%, which met the project’s aim and improved the overall patient experience.

“As a former night nurse and a new mother, I was particularly focused on how important sleep is for our patients,” says Marolda. “Quality and quantity of sleep during hospitalization impacts patients’ experience of care. This project addressed the need to improve quietness and promote healing for our oncology patients.”
Chestnut Hill Patients Find Allies at Center for Education and Support

The Center for Education and Support, physically located at Dana-Farber Cancer Institute - Chestnut Hill, serves as a drop-in space to learn more about a diagnosis, find programs of interest, and more. In addition to offering free workshops and computer access, the Center houses a hybrid library and access to the Blum Digital Resource Center. Visitors can access online and printed resources for all cancers treated at Chestnut Hill, as well as popular topics like nutrition, survivorship, spirituality, and young adult cancers. The library grew out of a challenge. When the pandemic forced the closure of the Blum Resource Center, patients could no longer access available cancer-related books, brochures, videos, and educational materials. Led by Maritza Nassif, MEd, manager of Volunteer Services and Patient Programs, staff moved all of this information online.

Patricia Stahl, MEd, director, Volunteer Services and Patient Programs, feels the Chestnut Hill center is a manifestation of the special partnership between Dana-Farber patients and the volunteers who have always stood with them.

“Volunteer Services, and our resource centers, have gone through a unique and challenging time, but the amount of innovation and creativity and passion for what we do and believe in has grown even stronger,” says Stahl.

- On-site Dana-Farber Cancer Institute - Chestnut Hill:
  - 50 on-site volunteers weekly
- More than 3,000 hours of service
  - Center for Education and Support: 850 visits since April 2022
- On-site Longwood: 80 on-site volunteers weekly since August 2022
  - More than 3,200 hours of service
- 40 virtual welcome volunteers
  - 17,300 Dana-Farber Cancer Institute - Chestnut Hill patient reminder and feedback calls made

Dana-Farber Creates Inclusion Diversity and Equity Interpreter Ambassador Role

Members of Interpreter Services, Social Work, Patient Navigation, the Blum Resource Center, and Patient Programs created the inclusion, diversity, and equity (IDE) interpreter ambassador role to support equal and meaningful access to care and services. This role combines the professional language access talents of a medical interpreter with the welcoming spirit and informational qualities of an ambassador. As a medical interpreter, they interpret, and act as cultural broker and advocate. As an ambassador, they welcome patients to the Institute, wayfind, and provide information and connection to supportive resources.

The IDE interpreter ambassador role launched in 2022 as a pilot program supporting adult, Spanish-speaking patients at Longwood. Twenty-two patients have enrolled in the program and report being very satisfied with the support.
Providing Personalized Support for Cell Therapies Patients

Madeleine Goldstein, adult resource office supervisor, and Caroline Johnson Costa, cell therapies resource specialist, assist patients in dealing with unique barriers to cancer care.

“The goal of the office is to assist our most vulnerable patients – or any patient that is struggling with the financial toxicity around cancer treatment,” Goldstein explains. “Although resources are limited, we connect them with as many concrete resources as possible to assist with the cost of travel, short-term accommodations, or any other related costs to help make things more manageable.”

Goldstein says that when she started in 2018 there were only four people on her team. Now, there are 13 specialists across the Dana-Farber campuses.

Johnson Costa supports patients being treated with cell therapies including CAR T-cell therapy and stem cell transplant patients. Her role was created to meet the expanding demand of patients at the treatment centers.

“Having ambulatory outpatient transplant clinics at Dana-Farber is incredible,” says Goldstein. “But the needs of this patient group are complex. For example, they must stay close to the hospital during and post-treatment for a certain number of days. These costs add up quickly.”

Since Dana-Farber is one of the only facilities in New England to provide these treatments, many patients come from across the country. Nurse navigators and social workers who interact with patients early on can identify which patients might require financial or lodging support and will put them in touch with Johnson Costa.

Once connected, Johnson Costa works with patients to identify their housing and financial needs and uses the various partnerships and resources at Dana-Farber’s disposal to provide assistance.

Johnson Costa stays energized through the relationships she builds with patients. “You grow really close with many of these patients, and when you are successful in securing grant funding or making their day-to-day even just a little easier, it’s really motivating,” she says.
PROVIDING EXCELLENT PATIENT CARE

Cancer Care Equity Program
Since January 2012, Dana-Farber’s Cancer Care Equity Program (CCEP) has worked to broaden clinical access for historically marginalized groups who are most at risk of delays in cancer diagnosis and treatment and has joined community partners in the pursuit of equitable care across the spectrum of cancer-related disease.

FOCUS AREAS

Cancer Diagnostic Clinics at Federally Qualified Health Centers

1

Prevention
Detection
Diagnosis

Community-Focused Patient Navigation at Dana-Farber Cancer Institute

2

Treatment
Post-Treatment
Survivorship
End of Life

Clinical Access and Equity Research Across Cancer Care Continuum

Addressing Cancer Care Equity and Systemic Racism in Healthcare

The “Addressing Cancer Care Equity and Systemic Racism in Healthcare” educational program and networking forum was designed to educate Dana-Farber staff and those from other Boston-based oncology organizations on ways to provide expert, compassionate, and equitable care while maintaining a focus on communities that have been historically marginalized.

The half-day-long event, held in October, was organized by co-leads Kecia Boyd, DNP, RN, NEA-BC, IDE director, NPCS, Shanna Sullivan, MSN, RN, AGCNS-BC, director of Integrative Nursing, and Ludmila Svoboda, BSN, RN, MA, nurse director, CCEP. A team joined the co-leads to bring the event to fruition.

Internal and external presenters discussed research related to eliminating health care disparities, addressing systemic causes of health care inequity, and more.

Members of the Addressing Cancer Care Equity and Systemic Racism planning committee
Clinical Services Expand to The Dimock Center in Roxbury, MA

In order to increase equitable access across the spectrum of cancer-related disease, CCEP offers cancer outreach clinics at federally qualified health centers staffed by a Dana-Farber clinical team including a physician assistant, nurse director, and patient navigator. Primary care physicians refer patients for diagnostic evaluation of suspected cancers, abnormal screening, and long-term follow-up. They may also refer patients with a history of cancer to re-establish their connection with oncology. This work directly supports the NPCS strategic plan, ensuring access and providing competent, expert care to all patients who seek these services.

Clinical Services
- Cancer screening and education
- Diagnostic workups and follow-up care
- Referrals for second opinions
- Genetic evaluations
- Patient navigation

Referral Criteria
- New, existing, or past cancer diagnosis
- Benign hematology diagnosis (neutropenia, anemia, clotting disorders, thrombocytopenia)
- Breast issues (abnormal mammogram studies, lumps, pain or discharge)
- Worrisome (cancer-related) symptoms without clear cause (lumps, bumps, bruises, weight-loss)

Patient Education Highlights 2022

The Adult Patient Education Program expanded in 2022 hiring three new team members, including two health education communications specialists, and a full-time clinical specialist. Other adult and pediatric education highlights include:

- Printed materials shared with Longwood and regional campuses
  - 6,410 information packets focused on chemotherapy and immunotherapy distributed to new patients
  - 4,200 wallet cards focused on immunotherapy and blood transfusions
- 150+ teaching sheets supporting pediatric patients
- A new resource, Caregiver Corner, highlights care best practices for patients and caregivers
  - Includes 17 handouts highlighting four areas of support: Caring for Yourself at Clinic, Caring for Yourself at Home, Creating Time Together, and Finding Resources and Support

Pediatric Patient and Family Programs

The Jimmy Fund Clinic made several changes in the past three years to enhance the experience of patients, their caregivers, and staff. This transformation includes restructuring the workflow in the clinic, optimizing patient flow, supporting a disease-based nursing model, leveraging technology when applicable, and refining the patient team structure to maximize the distribution of patient care including:

- Implemented an infusion nurse practitioner model
- Adjusted the nursing staffing model to create a blood draw staff nurse and a disease-based oncology nurse navigator role

“The oncology nurse navigator is one of the consistent points of contact that patients and their caregivers interact with from the first day they arrive at the Jimmy Fund Clinic until the end of the treatment,” says Colleen Leonard, MS, RN, CPHON, clinical specialist. “The role serves as the gatekeeper, a safe place for dialogue with caregivers, and a critical thinker during times of challenge while ensuring patient and caregiver needs are met. The oncology nurse navigator is crucial in the multidisciplinary team, as they can often provide the missing piece to the puzzle to improve patient care.”

Various Pediatric Oncology staff worked with Dana-Farber Health Systems Improvement team members to make these changes with input from the larger pediatric oncology community, especially frontline nurses.
The Phyllis F. Cantor Center for Research in Nursing and Patient Care Services

Established in 2001, The Phyllis F. Cantor Center for Research in Nursing and Patient Care Services conducts and promotes research focused on the patient/caregiver experience of living with and beyond cancer, emphasizing symptoms, interventions, and outcomes. In alignment with the Institute at large, the primary purpose of research is to reduce the burden of cancer.

Nurses and research scientists at the Cantor Center lead interdisciplinary research teams in conducting studies across the cancer care continuum. Areas of focus (as seen below) include symptom science; identifying biological mechanisms that underlie a high symptom burden; improving symptom management strategies; aiding in treatment decision-making; and addressing caregiver needs. Throughout this work, emphasis is placed on multiple determinants of health and ensuring inclusivity, diversity, and equity. The Cantor Center is currently building community partnerships and expanding studies to Dana-Farber regional campuses to better engage underserved populations.

Research Areas Across the Cancer Care Continuum

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<th>Research Area</th>
<th>Treatment</th>
<th>Survivorship</th>
<th>Prevention</th>
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<td>Precision Health Symptom Science</td>
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<td>Health Determinants</td>
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<td>Health Behaviors (Exercise, Nutrition, Alcohol/Other Substance Use, Smoking Prevention/Cessation)</td>
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<td>Symptom Management</td>
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<td>Caregiver Needs</td>
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<td>Treatment Decision-Making</td>
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<td>Parental Uncertainty and Health-Related Quality of Life in Pediatric Patients</td>
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The Critical Role of a Nurse Scientist

Nurses and research scientists at the Cantor Center lead interdisciplinary research teams in conducting studies across the cancer care continuum.

“Nursing as a role is holistic. Caring for the whole person involves considering the interaction between them, their clinician, the health care system, and the larger context of their situation,” says Rachel Pozzar, PhD, RN, FNP-BC. “Nurse scientists approach research with that unique perspective.”

Pozzar, who has been at Dana-Farber since 2015, focuses on promoting patient-centered health care for women. She is interested in the human response to illness and treatment. Therapies and preventive measures are important, but there is a person at the center of that treatment.

Other nurse scientists in the Cantor Center focus on the biological aspects of cancer. Marilyn Hammer, PhD, RN, FAAN, director of the Cantor Center, conducts research dedicated to understanding the phenotypes and underlying mechanisms that contribute to inter-individual variability in cancer-related symptom experiences.

Others, like Tamryn Gray, PhD, RN, MPH, focus on caregiver-patient relationships and disparities in care. She centers her work on the palliative and supportive care needs of family caregivers who are most vulnerable to caregiver burden and poor quality of life.
Mary Cooley, PhD, RN, FAAN, has been with the Center for more than two decades. Her extensive research portfolio includes symptom management, improving health behaviors such as smoking cessation, and leading implementation science studies.

Other work from Cantor Center nurse scientists includes Ijeoma Julie Eche, PhD, MPH, FNP-BC, whose research includes healthcare disparities and the needs of family caregivers of children with cancer from underserved populations. Kayoll Gyan, PhD, RN, the Center’s associate director, focuses on HPV-associated cancer prevention. Manan Nayak, PhD, the first non-nurse scientist with the Center, has a background in sociology and focuses her research on healthcare disparities in immigrant populations, health behaviors, and cannabinoid use for symptom management.
In order to become active, clinical trials must pass a series of formal reviews. From nursing to radiation, each department involved in a trial must review protocols (documentation) to ensure safe implementation in the clinical environment. For nursing, this responsibility is managed by the Clinical Trials Nursing Office.

"From a nursing perspective, we determine whether we have the information needed to safely administer the therapy to patients," says Kristen Legor, PhD, JD, RN, vice president, Clinical Research Nursing Operations. "A lot of therapies under investigation are being delivered for the first time. With advancements in research, protocols are becoming more challenging and complex to implement."

Clinical Trials Nursing staff, Joan Lucca, MSN, AOCN, Christin Whalen, BSN, RN, OCN, Britteny Fontana, BSN, RN, OCN, Leah Killion, MSN, RN, OCN, and Virginia Dalton, MS, NP, review new protocols or amendments to existing clinical trials and work to ensure items such as how the therapy is administered, what to do if the patient experiences side effects, and the frequency of treatment are clearly defined. Significant time is put into the process of feasibility to establish that the end users (infusion nursing and pharmacy) are equipped to understand, operationalize, and implement the research being done safely and efficiently. These nurses are led by Maura Dacey, MSN, RN, nurse director, research.

In 2022, clinical trials nurses helped lead an important initiative with research colleagues to optimize the Dana-Farber Harvard Cancer Center protocol alert page. The alert page enhances patient care by ensuring that clinicians have the most up-to-date information on changes to protocol documents and serves as a critical communication tool to research staff and clinicians who are providing care to patients experiencing a clinical trial.
Expanding Access Across Our Locations

Dana-Farber is committed to expanding clinical trial availability across the regional campuses, focusing on clinical trials that meet the needs of those specific communities. Throughout 2022, a pilot program focused on opening trials independent of the Longwood campus began offering trials that directly support and are led by staff at regional campuses for patients.

Sarah Hindenach, BSN, RN, OCN, clinical research nurse, is a member of the Dana-Farber Clinical Trials Access Committee, which aims to increase access to clinical trials for marginalized populations. The committee focuses on understanding current barriers to clinical access trials, including financial and insurance coverage. They also examine current enrollment numbers and seek to foster community outreach programs that will increase future enrollment and knowledge of trials.

Maurice Brulé, BSN, RN, research nurse, and Saida Hussein, clinical research coordinator, led the clinical trials available at Dana-Farber Cancer Institute - Merrimack Valley, enrolling 103 new patients in 2022.

### New Leadership Role Supports Regional Campuses

The nurse director, clinical research regional campuses and affiliates role was created to expand the research portfolio at regional campuses. In this role, Alissa Gentile, MSN, RN, collaborates with leadership to foster connections and work between the campuses, ensuring research offerings at Longwood are also available at other locations. This continuity of care provides equitable access for patients across the Institute. She also ensures research nursing practice complies with all policies, procedures, and regulatory requirements, and reviews new trials to offer patients.
Dana-Farber Nurse-Researchers Present Latest Findings at Annual Congress

Dana-Farber nurse scientists and clinicians presented a wide range of studies and projects at the 47th Annual Oncology Nursing Society (ONS) Congress. The Congress is the largest oncology nursing conference in the country and featured nurse-led presentations at the intersection of clinical knowledge, research, and direct patient care and advocacy.

Dana-Farber nurses presented various topics including the following:

- Video telehealth visits can be an effective way for oncology nurses to teach patients about chemotherapy and immunotherapy treatment for cancer, a survey conducted at a regional cancer center in Massachusetts shows. With telehealth use skyrocketing early in the COVID-19 pandemic, Elizabeth Llewellyn, BSN, RN, OCN, staff nurse, and her colleagues asked patients, nurses, and appointment schedulers at Dana-Farber Brigham Cancer Center at Milford Regional Medical Center about their views of the new technology. The survey found that 93.8% of patients and 73.8% of nurses preferred telehealth to telephone teaching sessions, and 91.4% of patients reported the technology was extremely easy to use. Patients’ mean satisfaction score for a telehealth visit was 93.8 (on a scale of 0 to 100), while nurses’ was 73.5. Schedulers reported that arranging telehealth visits required no additional time over traditional methods. A complete list of various presentations can be read beginning on page 31.

Staff Attend The Academy of Oncology Nurse & Patient Navigators Conference

The Academy of Oncology Nurse & Patient Navigators (AONN+) is the largest national specialty organization dedicated to improving patient care and quality of life by defining, enhancing, and promoting the role of oncology nurse and patient navigators. Six oncology nurse navigators and one Dana-Farber patient navigator attended the 2022 conference to learn about new initiatives, therapies, and navigation strategies. NPCS had five accepted abstracts with one winning first place, “Optimization of nursing informatics to enhance navigation practice during the COVID-19 pandemic,” in the category: Operations Management, Organizational Development, Health Economics in Research Abstract Awards. This first place award recognized the work of Elizabeth Wigozki, MSN, RN, OCN, nurse director.

Magnet4Europe - Twinning with The German Heart Center

Magnet4Europe is a four-year project focused on improving the mental health and well-being of healthcare professionals. It examines the feasibility and sustainability of the Magnet® Model for an organizational redesign in the context of European healthcare.

The Magnet4Europe Twinning Project is a partnership built upon learning from and sharing knowledge between organizations to advance nursing practice and prepare European hospitals for Magnet accreditation. This Magnet blueprint and gap analysis include bimonthly calls, participation in monthly learning collaboratives, site visits, and more.

Dana-Farber is one of 66 U.S. Magnet-designated hospital participants and is “twinned” with the German Heart Center in Munich, Germany, a specialty hospital focused on cardiovascular disease for adult and pediatric patients.
Dana-Farber Continues International Collaborations

Dana-Farber and NPCS participate in collaborations with two international hospitals: Grupo Oncoclínicas in Brazil and the First Affiliated Hospital, Sun Yat-sen University (FAH-SYSU) in China. The Dana-Farber assessment model that advises international partners includes site visits to work alongside staff in their clinical settings, enabling them to share real-world experiences working with patients and staff in the host hospital settings.

Dana-Farber teams deliver education, training, and strategic advisement to promote oncology services at international institutions. Clinical assessments of the hospital’s efforts identify comprehensive cancer care improvements focusing on safety, competencies, education, and infrastructure. Michele Jean Alvarez, MSN, RN, BMT-CN, international staff nurse, helped write the assessment report for Grupo Oncoclínicas as a member of the Dana-Farber nursing assessment team.

Nina N. Grenon, DNP, AGNP-BC, AOCN, nurse practitioner, is currently planning a series of educational programs featuring Dana-Farber nurses at all levels speaking on various topics for FAH-SYSU, including clinical care, quality improvement, orientation and mentoring of nurses, nursing research, and ANCC Magnet® accreditation.

Dana-Farber Advanced Practice Practitioner Conference

The Dana-Farber Physician Assistant and Nurse Practitioner Education Committee led the Advanced Practice Practitioner (APP) Conference, a full day of programming attended by 126 nurse practitioners and 26 physician assistants. Presenters and topics included:

- The Role of the APP in Clinical Research
  Caryn Caparrotta, BSN, RN, OCN, nurse director for clinical research nursing operations

- Cannabis in the Oncology Setting
  Catherine Conahan, DNP, NP-C, nurse practitioner

- Targeted Therapies for Lung Cancer
  Narjust Florez, MD

- Imaging Interpretation
  Harman Gill, MD

- Update on the InAdvance program
  Irene Ghobrial, MD and Sapna Syngal, MD, MPH

- Palliative Care, End-Of-Life Care, Hospice, and the GIP Pathway
  Kate Lally, MD, FAAHPM
Building the Next Generation of Oncology Nurses

NPCS offers many educational and career development opportunities for current staff and future new hires to advance their career trajectory and ensure a highly skilled nursing workforce.

- Partnerships with Schools of Nursing
- The Marianne & Bill Kane Fund for Nursing Assistance in Memory of Judit Komaromi Scholarship
- The Clinical Assistant Scholarship Program
- Oncology Nursing Residency Program
- Clinical Assistant Externship Placements
- Mentoring Program for Clinical Assistants
- Oncology Nursing Fellowship Program
- Post-Doctoral Nursing Fellowship in Cancer and Health Disparities
- Nurse Practitioner Adult Palliative Care Fellowship
Partnerships with Schools of Nursing

These partnerships create a diverse pipeline of the next generation of oncology nurses.

- Boston College
- Mass General Hospital Institute of Health Professions
- Northeastern University
- Simmons University
- University of Massachusetts Boston

The Marianne & Bill Kane Fund for Nursing Assistance in Memory of Judit Komaromi Scholarship

This scholarship provides monetary support to offset expenses associated with earning a first degree.

The Clinical Assistant Scholarship Program

This scholarship provides recipients with full tuition for their studies. NPCS also provides mentoring support throughout the awardee’s education experience, NCLEX preparation, and preference for a position in the Oncology Nursing Residency Program.

Mentoring Program for Clinical Assistants

This program supports professional development, provides networking opportunities, and offers community for clinical assistants.

Clinical Assistant Externship Placements

This program offers clinical practicum experiences for medical assistants finishing their academic programs. In 2022, two externship participants participated in a pilot and were hired at Dana-Farber following its completion.

Oncology Nursing Residency Program

This year-long program builds on the education and skills of newly licensed nurses and prepares them to practice nursing in ambulatory oncology settings. Residents deliver case study presentations, experience mentorship opportunities, and shadow various clinical experiences. They meet monthly to debrief and discuss their experiences, strengthening their learning and professional relationships.

In 2022, the Oncology Nursing Residency Program increased its number of available positions for infusion residents to seven total. Four infusion residents were hired in September 2022. Two infusion and one research resident were hired in March 2023.

Oncology Nursing Fellowship Program

Newly hired staff without oncology experience receive additional learning opportunities and extended precepted time, mentorship, and check-ins for their first six months to ensure high quality care and smooth entry to oncology.

Post-Doctoral Nursing Fellowship in Cancer and Health Disparities

This Fellowship was developed to meet the national need for highly skilled faculty and researchers committed to better understanding and addressing cancer health disparities. This partnership between University of Massachusetts Boston’s Robert and Donna Manning College of Nursing and Health Sciences and the Cantor Center comprises educational, research, and professional development training.

The Nurse Practitioner Adult Palliative Care Fellowship

This Fellowship is a yearlong post-graduate training fellowship in specialty palliative nursing for two nurse practitioners in the Harvard Interprofessional Palliative Care Fellowship at Dana-Farber.
Clinical Assistants Across Dana-Farber Ensure Quality Care

Clinical assistants serve in diverse roles at all regional campuses. Some clinical assistants highlight why they decided to enter the healthcare field and what their roles are at NPCS:

Melissa Costa, lead clinical assistant at Dana-Farber Cancer Institute - Merrimack Valley and

Vanessa Sheriff, clinical assistant at Dana-Farber Brigham Cancer Center - Foxborough, entered the healthcare field after caring for loved ones during their illnesses.

Meghan Cutone, clinical assistant manager at Dana-Farber - Chestnut Hill, helped get the campus running when she transitioned from her role on Yawkey 5 to the treatment center.

Rachel Gieryn, regional campus clinical assistant manager, travels between Milford, Methuen, Londonderry, South Shore, Brighton, and Foxborough to make sure that workflows and clinics are standardized across Dana-Farber’s campuses.

Klodiana Sota, clinical assistant, has worked at Dana-Farber for 15 years and credits her time here to the creation of more roles for growth such a lead clinical assistant manager, and the Institutes’ investment in clinical assistants’ continuing education.

Tra Nguyen is the lead clinical assistant at Dana-Farber Brigham Cancer Center in clinical affiliation with South Shore Hospital responsible for ensuring everything runs smoothly in the clinic. After working as a clinical assistant for two years, she stepped into this role, hoping to grow her career in the same space.

“I’m there for anyone who needs something – patients, providers, and nurses. I love what I do. I’m proud that everyone can count on me,” she says.

As a clinical assistant manager – a new role at Dana-Farber – Gabriel Lozada partners with NPCS leadership to improve workflows and provide consistency in the exam and infusion care delivery at Dana-Farber. Since joining the Institute in 2013, Lozada has held positions as a clinical assistant and lead clinical assistant. In his new role, he provides clinical leadership and promotes professional growth within the clinical assistant team.

“I look forward to being a resource to the clinical assistant team and encouraging professional growth opportunities,” says Lozada. “Dana-Farber has opportunities for everyone to grow.”
Oncology Nursing Residency Program Continues to Train the Next Generation

In 2022, the Center for Clinical and Professional Development revised the residency’s common curriculum to include exposure to high-fidelity simulations, including hypersensitivity reactions, blood transfusions, communicating in languages other than English, and patient falls.

Since its inception in 2016, 25 residents have experienced the program and 22 are still employed across Dana-Farber campuses.

In 2022, NPCS received a generous gift from Phillip T. Gross and Elizabeth Cochary Gross, PhD, to train the next generation of oncology nurses, with a particular focus on providing opportunities for those from historically marginalized communities.

The gift includes a bachelor’s degree scholarship program that provides full-tuition scholarships to clinical assistants who are in nursing school. It also includes a program that intends to increase the number of slots in the residency program to expand the pipeline of oncology nurses, drawing from a pool of diverse, newly licensed registered nurses from the University of Massachusetts-Boston Manning College of Nursing and Health Sciences.

2022 PROFESSIONAL DEVELOPMENT HIGHLIGHTS

NPCS Professional Development Series Expands

The Professional Development Series (PDS) was started in 2018 to further professional development through discussions on timely topics related to IDE, health literacy, clinical practice, advances in treatments and technology, and interdisciplinary case presentations. Topics are selected based on nursing learning needs assessments, staff suggestions, updates or advancements in clinical areas, etc. Programming produced by this program includes the Schwartz Rounds®, Advanced Practice Provider offerings, Pharmacy/Nursing offerings, Integrative Nursing offerings, Research Nurse offerings, and other special events.

Along with 14 nurse planners, several NPCS administrative staff lead this work in the Center for Clinical and Professional Development. The series went virtual in 2020, enabling more staff to attend the various sessions.

- In 2022, 15 PDS events were held with more than 1,000 attendees
- Approximately 50 members of NPCS were presenters, content experts, or nurse planners
- 48 live programs were produced
- 130.75 Nursing Continuing Professional Development credits were earned
- 3,088 attendees

Pediatric Mock Simulation

The Jimmy Fund Clinic created a mock code simulation educational experience to improve staff collaboration and response to an emergency in the clinic. A simulation manikin is used as the patient, and the learning objectives of the curriculum focus on assigning roles and teamwork with Boston Children’s Hospital emergency response team to transport as necessary. Post-training, a multidisciplinary debriefing occurs to revisit the learning objectives and identify areas for improvement in real-life scenarios. Training like this provides a safe environment where staff can learn and practice their skills. The clinic plans to offer this monthly and the effort is led by Colleen Leonard, MS, RN, CPHON, clinical specialist, Colleen Gerrity, DNP, RN, CPHON, nurse manager, Pediatric Services, and Tracy Ryle, BSN, RN, staff nurse.
Select Reward and Recognition

NPCS and other Reward and Recognition

Bettie Cleveland
Breast Oncology Center NPCS Preceptor Award

Crystal Derosier, MSN, RN, OCN
Pillars of Excellence Award for Collaboration Across the System

Heidi Furr, BSN, RN, OCN
Award for Excellence in Relationship-Based Nursing Care

Emily Fitzgerald
Outstanding Clinical Assistant Award BOC Extra Mile Award

Ilene Galinsky, BSN, MSN, ANPc,
President’s Award for Nursing Excellence

Jennifer Gilmore, MSN, RN, OCN
Certified Nurse of the Year Award

Madeleine Goldstein
Patient Care Services Leadership Award

Gabriel Lozada
Outstanding Clinical Assistant Award

Naomie Moreau
Outstanding Patient Care Assistant Award

Maritza Nassif, MEd
Pillars of Excellence Award for Optimizing Teamwork

Yaroslav Nalysnyk, MD, DMin
Culture of Care Award Excellence in Patient Experience

NPCS Oncology Nurse Navigators
Mass General Brigham Pillars of Excellence Award

Chelsea Proulx, BSN, RN, CPHON
NPCS Preceptor Award

Jennifer Spencer, BSN, RN, OCN
Pillars of Excellence award for Patient Experience

Jennifer Spidle, MS, CPNP, CPON
David G. Nathan Nursing Excellence Award

Ludmila Svoboda, BSN, RN, MA
Anne L. Levine Advocacy and Outreach Award

Yawkey 8 Charge Nurses - Lynne Bell, MSN, RN, Katlin Boudreau, BSN, RN, OCN, Alyssa Gerard-Ywuc, BSN, RN, OCN, Colleen Lortie, BSN, RN, Katie Tracy, BSN, RN
Thomas M. Kloss Nursing Leadership Award

Yawkey Reconfiguration Project Team
Pillars of Excellence Award for Efficiency

External Reward and Recognition

Vanessa Battista, DNP, MBA, CPNP-PC
2022 End-of-Life Nursing Education Consortium (ELNEC) Award of Excellence

Margaret Campbell, BSN, RN
2022 CURE Extraordinary Healer Award

Angela Creta, DNP, RN, NE-BC
Community College of Rhode Island Outstanding Alumni Award - Society of Knights

Crystal Derosier MSN, RN, OCN
Oncology Nursing Foundation Scholarship Recipient

Lyns Hercule, MSN, AGNP-BC
New England Regional Black Nurses Association Excellence in Nursing Award

Katherine Kroll, BSN, RN
Roberta Scofield Memorial Certification Award

Lauren McGovern BSN, RN, OCN
Oncology Nursing Society ONS Scholarship recipient

Lauren McGovern BSN, RN, OCN
Oncology Nursing Society Master’s Scholarship recipient

Patricia McHugh BSN, RN, MPA
Oncology Nursing Foundation ONS Scholarship Recipient

Nancy Peña, OPN-CG, CMI
Lowell Telecommunication Corporation Lifetime Achievement Award 2022

Nancy Peña, OPN-CG, CMI
2022 Massachusetts HPV Coalition Impact Award

Selected Awards and Recognition were submitted to NPCS editors for inclusion in this report. This list is not complete or exhaustive of all NPCS Awards and Recognition from 2022 and should not be viewed as such.

22
NPCS Scholarship Week Awardees

Scholarship Week highlights the range and importance of research carried out by Dana-Farber nurses and colleagues. The studies presented are evidence of the many ways nurses are working to improve patient care and outcomes. The 2022 Scholarship Week event featured more than 100 studies, projects, publications, and presentations on topics ranging from the use of cannabis in oncology, the practice of telemedicine during the COVID-19 pandemic, and novel techniques for pain management.

Abstract Awardees

Clinical Practice/Patient Engagement category: Hilary McGuire, DNP, FNP-BC, ACHPN Serious Illness Conversations (SIC) in the Community: A Quality Improvement Project to Increase SIC Documentation in the Community Oncology Setting

Evidence-Based Practice/Research category: Michelle Schaffer, MSN, RN, NP-C, Vaccine Related Anxiety: Supporting Employees with Self-Administered Acupressure

Publication Awardees

Clinical Practice/Patient Engagement category: Rich Boyajian, APRN, NP, A Virtual Prostate Cancer Clinic for Prostate-Specific Antigen Monitoring: Improving Well Visits and Freeing Up Time for Acute Care

Evidence-Based Practice/Research category: Elizabeth Broden, PhD, RN, CCRN, Shifting and Intersecting Needs: Parents’ Experiences During and Following the Withdrawal of Life Sustaining Treatments in the Pediatric Intensive Care Unit

New Degree Attainment

<table>
<thead>
<tr>
<th>NAME</th>
<th>DEGREE</th>
<th>SCHOOL</th>
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<tbody>
<tr>
<td>Brittany Bowes</td>
<td>MSN</td>
<td>University of Massachusetts Boston</td>
</tr>
<tr>
<td>Clark Cassone</td>
<td>MSN</td>
<td>Simmons University</td>
</tr>
<tr>
<td>Barbara Cuccovia</td>
<td>PhD</td>
<td>University of Massachusetts Boston</td>
</tr>
<tr>
<td>Sarah Hauke Given</td>
<td>DNP</td>
<td>Simmons University</td>
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<tr>
<td>Jessica Gagnon</td>
<td>MSW</td>
<td>Boston College</td>
</tr>
<tr>
<td>Colleen Gerrity</td>
<td>DNP</td>
<td>Simmons University</td>
</tr>
<tr>
<td>Christine Greene</td>
<td>BSN</td>
<td>Chamberlain University</td>
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<tr>
<td>Anna MacKoul</td>
<td>BSN</td>
<td>Boston College</td>
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<tr>
<td>Brandon Milton</td>
<td>BSN</td>
<td>Saint Anselm College</td>
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<tr>
<td>Kate Sciacca</td>
<td>MSN</td>
<td>Northeastern University</td>
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<tr>
<td>Rachel Selig</td>
<td>BSN</td>
<td>University of Delaware</td>
</tr>
<tr>
<td>Rebecca Spelman</td>
<td>MSW</td>
<td>Boston College</td>
</tr>
</tbody>
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New Certifications

OCN
Kimberly Bettencourt, BSN, RN, OCN
Heidi Blongastainer, BSN, RN, OCN
Zoe Bosenberg, BSN, RN, OCN
Gloria Buettner, BSN, RN, OCN
Candace Burke, BSN, RN OCN
Nina Camilli, BSN, RN, OCN
Alexandria Carter, BSN, RN, OCN
Victoria Germon, BSN, RN, OCN
Shannon Hickey, BSN, RN, OCN
Jennifer Lowell, BSN, RN, OCN
Stacey Macleod, RN, OCN
Nicole Maguire, BSN, RN, OCN
Jamie Moye, BSN, RN, OCN
Meghan Orechia, BSN, RN, OCN
Leanne Pflanz, BSN, RN, OCN
Heather Pigg, BSN, RN, OCN
Toni Quilty, MSN, RN, OCN
Alexxis Talbot, BSN, RN, OCN
Stephanie Vail, BSN, RN, OCN

CPHON
Krisin Lu, RN, CPHON

AOCNP
Mee-Young Lee, MSN, AOCNP, ANP-BC
Naomi I. Yager, MSN, WHNP, AOCNP

VA-BC
Adam Merritt, BSN, RN, VA-BC

ACHPN
Jonathan Jehle, MSN, AGNP, ACHPN
2021-2022 Nurse Practitioner Graduate and Nursing Student Preceptors:

Nurse practitioner graduate and nursing student preceptors coach, guide, inspire, teach, and mentor nursing students. Preceptors provide a clinical setting that is conducive for students to achieve optimal professional development opportunities and reach educational goals. The relationship between the preceptor and a student is fundamental in clinical practice.

The following is a list of 2021-2022 NPCS preceptors.

Janet Bagley, MS, RN, AOCNS
Pam Calarese, MSN, APRN-BC
Barbara Cuccovia, PhD, RN, BMTCN
Sarai Cortes, MSN, CNP
Emma Dann, DNP, RN, NEA-BC
Crystal Derosier, MSN, RN, OCN
Lisa Doherty, MSN, APN, OCN
Olivia Donnelly, MS, RN, WHNP-BC
Kelly Fischer, MSN, FNP-BC
Elisa S. Frederick, MSN, RN PPCNP-BC
Ilene Galinsky, MSN, ANPc,
Nina Grenon, DNP, AGNP-BC, AOCN
Susanne Huberty, MSN, AOCNP
Terri Jabaley, PhD, RN, OCN
Rhondine King, MSN, FNP
Adrienne Kolk, MSN, FNP-C, AOCNP
Kristin Mangada, MSN, FNP-BC
Stephanie McDonald, MSN, FNP-BC, AOCNP
Margaret McMullin, MSN, BC, APRN
Kerry McVay, MSN, RN, OCN
Susanne Menon, MSN, WHNP-BC, OCN
Shannon Miller, MSN, AGPCNP-BC, AOCNP

Josie Montegaard, MSN, CNP
Kim Noonan, DNP, ANP-BC, AOCN
Sarah Patches, MSN, FNP- BC
Kathleen Polson, MSN, ANP
Cathleen Power, MSN, NP
Barbara Reville, DNP, ANP-BC, ACHPN
Jolivette Ritzer, DNP, FNP-C
Jeanine Rundquist, DNP, RN, NEA-BC
Tricia Severns, MSN, ANP- BC
Jennifer Spidle, MS, CPNP, CPON
Jennifer Stefanik, MSN, ANP-BC
Ryan Tamargo, MSN, APRN, AOCNP
Barbara Virchick, MS, APN-BC, OCN
Catherine Wall, MSN, PNP-BC
Naomi Yager, MSN, WHNP, AOCNP
Mary Ann Zimmerman, MSN, RN, PNP
DAISY Awards are presented quarterly by Anne H. Gross, PhD, RN, FAAN, and nurse leaders to recognize the extraordinary work nurses do every day. 2022 awardees include:

- Laura Amweg, BSN, RN
- Lynne Bell, MSN, RN
- Brittany Bowes, MSN, FNP-BC, OCN
- Margaret Campbell, BSN, RN
- Amanda Carnes, BSN, RN
- Stephanie Chiocchio, BSN, RN
- Rebecca DiGiantommaso, BSN, RN, OCN
- Tina Flaherty, MSN, ANP-BC, AOCN
- Carolyn Goldhammer, BSN, RN, OCN
- Stephanie Hogan, BSN, RN
- Cherilyn Manzi, BSN, RN, VA-BC
- Amada Metivier, BSN, RN, OCN
- Molly Nestor, MSN, FNP-C, AOCNP
- Erin Pelletier, BSN, RN, OCN
- Melanie Poundall, BSN, RN, OCN
- South Shore Nursing Staff, Dana-Farber Brigham Cancer Center in clinical affiliation with South Shore Hospital
- Myra Tamba, BSN, RN, OCN
- Lisa Stewart, MSN, RN, PhD

Each year, The Boston Globe publishes a special “Salute to Nurses” supplement in which patients and caregivers can pay tribute to those who care for them. The 2022 honorees included:

- The Boston Globe publishes a special “Salute to Nurses” supplement in which patients and caregivers can pay tribute to those who care for them.

2022 Team: Yawkey 6

- Melinda Esposito, BSN, RN, OCN
  Dana-Farber
  Brigham Cancer Center - Foxborough
- Denise Eames, RN, OCN
  Dana-Farber
  Brigham Cancer Center in clinical affiliation with South Shore Hospital
- Jennifer Stefanik, MSN, ANP-BC
  Dana-Farber
  Cancer Institute
  Yawkey 10
- Heidi Furr, BSN, RN, OCN
  Dana-Farber/ New Hampshire Oncology- Hematology
**Dissemination: Publications**


Kober KM., Harris C., Conley YP., Dhruva A., Dokiparthi V., pmn.2021.11.010


ACCOMPLISHMENTS

Publications (continued)


**Dissemination: Presentations**


**Battista, V.** "Transitions in Care in SMA." Muscular Dystrophy Association Considerations in Care Case Studies. February 2022. Virtual podium.


**Peña, N.** "Human Papillomavirus (HPV) Education and Knowledge Among Medical and Dental HPV and Cervical Cancer Prevention Education." April 2022 Dana-Farber Cancer Institute, Merrimack Valley. Podium presentation.


Presentations (continued)


Nursing and Patient Care Services Executive Committee

Anne H. Gross, PhD, RN, NEA-BC, FAAN
Senior Vice President, Patient Care Services and Chief Nursing Officer

Janet Bagley, MS, RN, AOCNS
Vice President, Adult Nursing and Clinical Services

Vanessa Battista, DNP, MBA, CPNP-PC
Senior Director, Psychosocial Oncology and Palliative Care

Kecia Boyd, DNP, RN, NEA-BC
Director, Inclusion, Diversity & Equity

Angela Creta, DNP, RN, NEA-BC
Senior Advisor and Director, Professional Practice

Barbara Cuccovia, PhD, RN, BMTCN
Nurse Director, Pediatric Oncology

Emma Dann, DNP, RN, NEA-BC
Vice President, Network Nursing and Clinical Services

Kara Garfield, MPA
Administrative Director

Marilyn Hammer, PhD, RN, FAAN
Director, Phyllis F. Cantor Center for Research

Kristen Legor, PhD, JD, RN
Vice President, Clinical Research Nursing Operations

Alexa McKeever, MBA
Senior Director, Business Administration

Kimberly Noonan, DNP, ANP-BC, AOCN
Chief Nurse Practitioner

Jeanine Rundquist, DNP, RN, NEA-BC
Executive Director, Center for Clinical and Professional Development

Sara Smith, MBA
Director, Strategic Initiatives

Deborah Toffler, MSW, LCSW
Senior Director, Patient Care Services
NPCS Annual Report Editorial Board

Angela Creta, DNP, RN, NE-BC  
Senior Advisor and Director,  
Professional Practice

Chantal Doré  
Director,  
Workforce & Patient/Family Communications

Deanna Finlayson  
Senior Graphic Designer,  
Communications & Marketing

Kara Garfield, MPA  
Administrative Director

Elizabeth Merino, MS  
Senior Communications Specialist

Anne H. Gross, PhD, RN, NEA-BC, FAAN  
Senior Vice President,  
Patient Care Services and Chief Nursing Office

Sam Ogden  
Photographer,  
Communications & Marketing

Sara Smith, MBA  
Director,  
Strategic Initiatives