



iaya

iaya Terms and Conditions of Use

iaya Background & Vision:

iaya was created to be a supportive resource for young adults diagnosed with cancer treated at Dana-Farber Cancer Institute, and their caregivers. Our hope is for users to build community through connection with others, learn coping skills, and promote resilience. Each person can find a unique way to use iaya that best helps them, with many ways to use the app. Guidance provided by iaya is not meant to replace medical advice of your care team.

Security and Confidentiality

I understand that:

- It is my personal decision to opt into using iaya, a private online community built through [Mighty Networks](#), a web-based platform.
- Mighty Networks is committed to protecting the privacy and security of this online community, but these protections are not guaranteed.
- I may choose to share my personal or health information, such as my name or diagnosis, for social purposes of the community, but I will do so at my own risk.
- Dana-Farber Cancer Institute does not take responsibility for all liability in connection with my use of iaya.
- Patients, caregivers, and some Dana-Farber Cancer Institute staff (including psychosocial clinicians) have access to the app and will see the information that I post.
- Sharing my mobile phone with another person could compromise the confidentiality of my information.
- Some of my demographic information (e.g. profile name, profile photo, email address, location, short bio) may be shared with Mighty Networks for the purposes of platform management. Website performance and utilization metrics may be collected by Mighty Networks as well.
 - View Mighty Networks full policies [here](#)
- iaya includes links to external websites, resources, and organizations that are not managed by Dana-Farber Cancer Institute; these are for informational purposes only and I should not rely on these websites for treatment or diagnosis.

Accessing iaya

I understand that:

- Using iaya is voluntary, and I do not have to use iaya.
- iaya may not be available to me all the time due to system failures, back-up procedures, or maintenance.
- My access to iaya may be canceled if I do not follow these Terms and Conditions.
- I have the right to delete my iaya account at any time.

Supporting the iaya vision

I understand that:

- iaya is not monitored continually or outside of regular business hours (Monday through Friday, 8:30am - 5pm ET)
- iaya should never be relied upon for emotional emergencies or urgent health care matters. I agree to contact my care team through normal means (telephone, pager) or local emergency department for urgent health matters.
- I will be respectful of others' privacy, thoughts, and posts.
- iaya is a very diverse community, where users have different cancer types and illness experiences.
- I will support others by sharing what has been helpful to me.
- I will **not** take screenshots of other peoples' material/posts/photos, etc.
- I am encouraged to share my own posts in iaya to personal social media outlets (Facebook, Instagram, etc) if comfortable, but I will **not** share others' posts outside of iaya. Our goal is to respect everyone's privacy and confidentiality in the private iaya community.
- I will **not** name or discuss specific providers within the app. The app's purpose is not centered around medical advice.
- I will consider working with a social worker, psychologist, or psychiatrist for more in-depth training on coping skills and additional support. This is available to everyone treated at Dana-Farber Cancer Institute.

Questions? Concerns? Other tips we can provide?

Contact YAP at yap@dfci.harvard.edu or 617-632-6819

Agreement

- By checking this box, I agree that I have read and understand the iaya community guidelines above, and I will adhere to them for the duration of time that I use iaya.

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Office of General Counsel, BP 376
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7.3 This Agreement constitutes the entire agreement and understanding of the parties and supersedes all negotiations, understandings or previous agreement between the parties relating to the subject matter of this Agreement. This Agreement may not be changed, modified, or extended except by written amendment executed by an authorized representative of each party.

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Dana-Farber Cancer Institute, Inc.
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Attn: Vice-President, Dana-Farber Innovations

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