For the Health & Safety of Our Patients

In addition to the policies below, the Zakim Center adheres to DFCI’s COVID-19 policies and procedures which can be found here.

If you are not feeling well, please reschedule your appointment to prevent the spread of colds or infections to other patients. This is especially important during cold and flu season!

Any fever greater than 100.5° Fahrenheit should be reported to your oncology provider if you are currently receiving chemotherapy. Otherwise, we suggest you contact your primary care provider.

Any abnormal bleeding should be reported to your provider.

Acupuncture and massage therapy are safe to receive while undergoing chemotherapy and can be very helpful in decreasing the side effects from chemotherapy.

However, we retain the right to reschedule your treatment if you have:

- **Low white blood counts**, which could put you at risk of infection.
- **Low platelets** that put you at risk of bleeding or bruising.
- **Signs of infection**, such as fever, redness or swelling of skin, an open wound, etc.

Your health and safety are very important to us! If you are not well enough to receive treatment at the Zakim Center, we will gladly reschedule your appointment. Please see our front desk staff or call us at 617-632-3322.