

Plain Language Summary

**Notice to Dana-Farber Cancer Institute Patients:
Availability of Financial Counseling, Payment Plans, and Financial Assistance**
January 2021

Dana-Farber Cancer Institute is committed to providing high-quality cancer care to all patients, including low-income and indigent patients. We work to provide patients in need with financial counseling, payment plans, and financial assistance. Some programs that you may qualify for include:

- **Discounts for low-income patients with no insurance** or for medically necessary services not covered by insurance
- **Medical hardship discounts** for patients with excessive medical expenses
- **Massachusetts Health Safety Net** and Medical Hardship assistance
- **Payment plans** for patients who need to pay their bills in installments
- **Financial counseling services**, including trying to help patients find federal, state, or private programs that may be able to help with medical bills

Under Dana-Farber's direct Patient Financial Assistance program, patients may be eligible to have a portion of their financial obligation waived for medically necessary services, based on household income:

- **If your household income is less than 150% of the Federal Poverty Level**, you may be eligible to have your patient financial obligations waived entirely.
- **If your household income is between 150% and 300% of the Federal Poverty Level**, you may be eligible to have 70-85% of your patient financial obligations waived.
- **If your household income is greater than 300% of the Federal Poverty Level, but your total medical expenses exceed at least 30% of your household income**, you may be eligible to have 70% of your patient financial obligations waived.

Patients who are eligible for Dana-Farber's Patient Financial Assistance program will not be charged more for medically necessary care than the amounts generally billed to other patients and their insurers.

We can help you complete the simple applications to apply for direct financial assistance or Health Safety Net assistance. If you think you might have difficulty paying your medical bills or would like to learn more about our Patient Financial Assistance program, please contact our Financial Counselors weekdays from 8 a.m. to 6 p.m. at 617-582-9820. Or, visit a Financial Counselor in person at:

Dana-Farber Cancer Institute
Central Registration (second floor)
450 Brookline Ave.
Boston, MA 02215

Copies of this summary, as well as Dana-Farber's full Patient Financial Assistance policy and Patient Financial Assistance Application, are available at no charge in both English and Spanish online at **www.dana-farber.org/PFA**. You may also request a paper copy of these documents by calling a Dana-Farber Financial Counselor at 617-582-9820.