

## Tip Sheet:

# Getting to Dana-Farber (Longwood) and Places to Stay

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Having cancer can be stressful and affect many aspects of your life. Along with important medical decisions, you may have to consider practical matters like transportation, parking, and lodging.

You may be worried about how to pay for these and other new costs related to your illness. We know that cancer can cause financial hardships for patients and families from many economic backgrounds. Our staff members are ready to help address your questions and concerns, so you can focus more fully on your cancer care.

## Transportation

- **Directions:** Visit [www.dana-farber.org/directions](http://www.dana-farber.org/directions) for directions to your appointment. If you use a smartphone or GPS for directions, enter “450 Brookline Ave., Boston, MA” to reach our main campus. If you are taking a cab or ride share, please use 5 Jimmy Fund Way. You can also call 617-632-3400 for recorded directions.
- **Public transportation:** The Dana-Farber campus in the Longwood Medical Area is reachable by buses and trains/subways operated by the Massachusetts Bay Transit Authority (MBTA). For more information, visit [www.dana-farber.org/directions](http://www.dana-farber.org/directions) and click on the Public Transportation link. Or go to [www.mbta.com](http://www.mbta.com).
- **Bring someone:** If possible, bring a friend or family member to your medical visits. This may not only help you with getting to appointments, but also support you if you are not feeling well from your illness or treatment.
- **Transportation discounts:** Several local government and private programs offer free or low-cost transportation to Dana-Farber. They include MassHealth transportation services, THE RIDE, American Cancer Society’s Road to Recovery, councils on aging, and regional transit medical shuttles. To learn more, call a Dana-Farber resource specialist at 617-632-3301.
- **Free flights:** If you live far away, you might explore Angel Flight Northeast, Corporate Angel Network, or other free air services. Visit [www.dana-farber.org](http://www.dana-farber.org) and search for “free flight resources,” or call a Dana-Farber resource specialist at 617-632-3301.
- **Medical Shuttles:** Several regional transit authorities run medical shuttles to Boston-area hospitals from communities north, west, and south of Boston, and Cape Cod and the islands. Call 617-632-3301 to speak with a resource specialist, contact the regional transit authority in your area, or visit [www.mass.gov/service-details/health-care-transportation](http://www.mass.gov/service-details/health-care-transportation). You can also call Dana-Farber’s Shapiro Center for Patients and Families at 617-632-3750 to learn about shuttles that serve Dana-Farber and Partners’ locations.

**Worried about transportation costs?** If you are concerned about paying for transportation to Dana-Farber, call 617-632-3301 to speak with a resource specialist. We may be able to help you find services in your community. For more information, refer to our **Getting Help with Transportation** tip sheet.

## Parking

- **Where:** The Dana-Farber parking garage is under the Yawkey Center, the entrance is at 1 Jimmy Fund Way, Boston. Take a ticket from the machine when you enter the garage and keep it with you until you leave Dana-Farber.
- **Paying:** You can pay at several kiosks around Dana-Farber or at the cashier desk on floor P1 of the Yawkey Center for Cancer Care.
- **Patient discount:** All patients are eligible for a reduced parking rate. To get it, have your ticket validated when you check in for your appointment or at the security desk on the first floor of the Yawkey Center for Cancer Care **before** you pay for parking.
- **Information:** For more information, visit [www.dana-farber.org/directions](http://www.dana-farber.org/directions) and click on the Parking link. Or call 617-632-3134 to speak with a parking staff member.

**Worried about parking costs?** If paying for parking at the reduced rate is a hardship, call the Patient Parking Assistance Program at 617-632-5110 to find out if you are eligible for financial assistance. Free parking is available to patients and families who meet certain government income guidelines and to patients who are admitted to Brigham and Women's Hospital for a minimum number of days.

## Where to stay (lodging)

The Shapiro Center for Patients and Families at Dana-Farber has listings of local hotels and other short-term housing. Stop by the center on the first floor of the Yawkey Center, call 617-632-3750, or visit [www.dana-farber.org/placestostay](http://www.dana-farber.org/placestostay). Many hotels have reduced rates for patients and their families.

**Worried about lodging costs?** We know many hotels are expensive, and we can help you think creatively about where to stay. If you are concerned about paying for a short-term place to stay in the Boston area, call 617-632-3301 to speak with a resource specialist.

## Other logistics

- Wheelchairs are available at the main entrances to Dana-Farber, and you can get around all buildings by wheelchair. Security officers or a volunteer ambassador can help. Visit any check-in or information desk. For more information call 617-632-3750.
- A coat closet is available in the Shapiro Center for Patients and Families on the first floor of the Yawkey Center if you need to store luggage or other bulky items during your visit.
- There is an ATM on the first floor of Dana-Farber's Yawkey Center.

## For more information

- **Ask your cancer care team for information about parking, transportation, and places to stay** during your treatment. Or call 617-632-3301 to speak with a Dana-Farber resource specialist.
- **Download the free "myDFCI" mobile app for your iPhone or iPad.** It allows patients, family members, and providers to easily find and contact available resources at Dana-Farber.

- **The Shapiro Center for Patients and Families** is an information hub for resources at Dana-Farber and in the Boston area. You can find help with transportation, support services, places to eat or stay, and more. Located on the first floor of the Yawkey Center, the Shapiro Center is open weekdays, 8:30 a.m. to 5:00 p.m. Call the center at 617-632-3750.
- **To access the internet during your visits to Dana-Farber (Longwood)**, use one of the free computer workstations in the Blum Patient and Family Resource Center, or borrow an iPad from the Shapiro Center for Patients and Families. Both centers are on the first floor of the Yawkey Center.